

SAMIR GENAI ACADEMY

PROFESSIONAL STUDY GUIDE SERIES

Phase 04 · Advanced Agentic Patterns

20

LLMOps & Agent Monitoring

Observability, tracing, cost control & production reliability

Module 20 of 25 · 1 hour

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STUDY GUIDE

01 Overview

Observability, tracing, cost control & production reliability. This guide gives you the core theory, the tools that matter, a hands-on build, working code, and the pitfalls to avoid — everything you need to learn the topic to a professional standard and apply it in real projects.

1 hour

LESSON LENGTH

4 + 4

CONCEPTS + BUILD
STEPS

4

FRAMEWORKS & TOOLS

20/25

PHASE 04

02 Learning Objectives

- ▶ Instrument agents with tracing and structured logs.
- ▶ Track cost, latency, and quality in production.
- ▶ Set alerts and budgets to prevent runaway spend.
- ▶ Build an observability stack for agents.

03 Core Concepts

Observability for agents

Agents are non-deterministic and multi-step, so you need traces: a tree of every LLM call, tool call, and decision per request. Tracing turns 'it sometimes fails' into a concrete, inspectable trajectory you can debug.

The three pillars

Cost (tokens x price per call, aggregated), latency (per step and end-to-end), and quality (evals, user feedback, error rates). Instrument all three from day one; you can't improve what you don't measure.

Standards & tooling

OpenTelemetry provides vendor-neutral tracing; platforms like LangSmith, Langfuse, and Arize Phoenix add LLM-aware dashboards, eval integration, and prompt versioning on top.

Reliability controls

Add timeouts, retries with backoff, fallbacks to cheaper models, rate limiting, and hard spend budgets with alerts. These keep a viral spike or a looping agent from causing an outage or a surprise bill.

04 Visual Diagram



Figure 20 — Trace every LLM/tool call, emit the three pillars of metrics, and alert on budgets.

05 Formula Spotlight

Request cost

$$\text{cost} = \sum (\text{tokens}_{\text{step}} \times \text{price}_{\text{model}})$$

$\text{tokens}_{\text{step}}$ input + output tokens for each LLM call in the trajectory

$\text{price}_{\text{model}}$ the per-token price of the model used for that call

Σ summed over every step in the agent's run

An agent makes many calls per task, so cost is the sum across the whole trajectory — not one call. Tracking it per step shows exactly where spend concentrates and which step to optimise first.

06 Key Frameworks & Tools

OpenTelemetry

Langfuse / LangSmith

Arize Phoenix

Grafana

07 Hands-On Build

🔗 OpenTelemetry Monitoring Stack for Agents

1. Add OpenTelemetry tracing around LLM and tool calls.
2. Emit cost and latency metrics per step.
3. Pipe traces to Langfuse/Phoenix and build a dashboard.
4. Set a spend budget and alert thresholds.

08 Code Walkthrough

Tracing an agent step with OpenTelemetry

PYTHON

```
from opentelemetry import trace

tracer = trace.get_tracer("agent")

with tracer.start_as_current_span("llm_call") as span:
    span.set_attribute("model", "claude-opus-4-8")
    resp = call_model(prompt)
    span.set_attribute("input_tokens", resp.usage.input_tokens)
    span.set_attribute("output_tokens", resp.usage.output_tokens)
```

09 Lab Assistant

Lab 20 • Trace an agent run

Prerequisites: pip install opentelemetry-sdk · A tracing backend (Langfuse/Phoenix)

1. Wrap LLM/tool calls in spans with token attributes

Expected: A trace tree per request

2. Pipe traces to a dashboard

Expected: Cost and latency visible per step

3. Set a spend budget + alert

Expected: Runaway loops trigger an alert

Troubleshooting

- No traces → confirm the exporter is configured.
- Surprise bill → you skipped the budget guard.

10 Pitfalls & Key Takeaways

⚠ COMMON PITFALLS

- Shipping agents with no tracing and debugging from logs alone.
- No spend budget — a looping agent runs up a huge bill.
- Measuring latency end-to-end only, missing the slow step.

✓ KEY TAKEAWAYS

- Tracing makes non-deterministic agents debuggable.
- Instrument cost, latency, and quality from day one.
- Budgets, retries, and fallbacks deliver production reliability.

 **Companion video:** Watch the module 20 lesson in your Student Dashboard, then use this guide to revise, copy the code, and complete the build. Download both for offline study.

11 Further Resources

[OpenTelemetry docs](#) • [Langfuse / LangSmith docs](#) • [Arize Phoenix](#)
